



Med-Serv™ 50/60 Patient Kiosk

A majority of patients claim that the most challenging part of a hospital or doctor visit isn't the visit itself; it's the check-in process. The Med-Serv 50/60 from Fujitsu helps to simplify the process by allowing patients to update their personal information, order prescription refills, and pay their balances without having to wait in line. The robust, free-standing patient registration kiosk is powered by the best-of-breed software providers that can collect patient information in a variety of ways. Whether entering information using the keyboard, a credit card, or the Fujitsu PalmSecure™ biometric technology, the patient is able to reduce entry errors and the stress associated with a medical visit.



TRADITIONAL CHALLENGES OVERCOME

For the patient: Now, visiting the doctor can be a less stressful event by reducing or eliminating paperwork. The focus can now be on getting necessary medical attention in a timely manner.

For the healthcare provider: Providers can lower administrative costs while placing more emphasis on hiring medical staff to treat patients.

INTRODUCING MED-SERV 50/60

The Med-Serv 50/60 free-standing patient registration platform combines years of Fujitsu experience in delivering self-service kiosks. The Med-Serv provides users with a simplified alternative to registration that delivers an enriched patient experience.

The Med-Serv platform provides an interface that lets patients check in, update their profile and insurance, order prescription refills, and settle account balances without waiting in line. The Med-Serv platform gathers patient information via keyboard, credit card, or the Fujitsu PalmSecure biometric technology.

KEY BENEFITS

For the patient:

The patient enjoys two major benefits by using the Med-Serv kiosk.

Less frustration and more confidence in data accuracy. Med-Serv saves time while putting the patient in control of the registration process. It ensures the patient's privacy and leaves less room for errors.

In addition, the Patient Kiosk can support multiple languages, and screens can be displayed in most languages. This makes it possible to provide sensitive information in a more familiar, discrete manner.

For the healthcare provider:

Use of the Med-Serv platform offers several key benefits to the healthcare provider.

Improved efficiency. By eliminating redundant data entry and the management of paper-based forms used in patient registration processes, providers significantly reduce administrative costs and deliver higher quality of service.



Improved cash flow visibility. Integration of the Med-Serv platform with the back-end accounting systems using the patient kiosk software allows for instant presentation of billing information to the patient via the kiosk interface. Patients can review outstanding balances and make electronic payments right at the kiosk. By connecting the billing systems to the registration process at the kiosk, healthcare providers have better control over the revenue cycle management process.

The Med-Serv patient registration platform is the ideal solution for clinics and hospitals that anticipate patient traffic through multiple locations. The costs involved in manually registering patients over the years and the potential attrition of unsatisfied patients justify the investment in the Fujitsu Med-Serv 50/60 platform.

FEATURES

- Free-standing kiosk
- Data entry via palm recognition technology, keyboard, or credit card
- Integrated with back-end billing & accounting systems and other data stores
- Intuitive interface screens
- Multi-language support
- Dynamically modify process management and interface
- Create full-featured prioritized task lists
- Rich reporting and analysis tools
- RoHS- and WEEE-compliant
- UL and FCC certified
- Designed to accommodate physically challenged



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MED-SERV 50/60 KIOSK TECHNICAL SPECIFICATIONS					
		S = Standard feature		O = Optional feature	
	50	60		50	60
Customer Interface			Scanner		
• Front service	S	S	• 1 D Barcode	0	0
• Easy access	S	S	• Image Scanner	NA	0
Hardware PC			Camera		
• Med-Serv 50 – Intel® Atom® 1.26 GHz	S	NA	• Digital, integrated	0	0
• Med-Serv 60 – Intel® Celeron® 2.0 GHz	NA	S	• Head following		
Customer LCD			Palm Vein Reader		
• 19" touch screen VGA	S	S	• Biometric	0	0
• High-impact resistant	S	S	• Integrated	0	0
• Privacy filter	0	0	Speakers		
Dip Card Reader			• Two mono	S	S
• Read track 1 & 2	0	0	Communications		
• Integrated			• Ethernet	S	S
Printers			• Wireless	0	0
• 40 mm thermal receipt printer	0	0	Installation		
• Full sheet laser printer (8.5x11")	NA	0	• Pedestal with bolt-down kit	S	S
Patient Sensor			Keyboard		
• Floor mat	0	0	• QWERTY keyboard with track ball	NA	0
Physical/Power Specifications					
Dimensions			Relative Humidity		
• 50: W 17" x D 17.6" x H 57.5"			• 10% to 85%		
• 60: W 23.5" PVR x D 27.6" x H 57.5"			Power Supply		
Weight			• 110V – 120V, 50Hz/60Hz		
• Med-Serv 50 – Fully configured: 170 lbs. (77.1 kg)			Power Conditions		
• Med-Serv 60 – Fully configured: 197 lbs. (89.3 kg)			• 0.25KVA, 1.6-2.1 amps, 120 Vac		
Temperature			Regulations		
• 0° to 40° C, 32° to 104° F			• FCC/UL, RoHS, WEEE, ADA		

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