



SELF-SERVICE GOES TO SCHOOL

Kiosks on campus can automate repetitive tasks, eliminate paperwork, save human time and effort, improve life for both students and faculty, and distribute information in an extremely efficient manner.

How can a KIOSK solution help you?

- AUTOMATE financial transactions campus-wide
- COMMUNICATE academic calendar and course schedule information with students
- CONNECT students with registrar, bursar and financial aid offices
- DELIVER on-demand information like printable campus maps and schedules
- KEEP STUDENTS and FACULTY in touch with an interactive staff directory
- PROVIDE a complete course catalog with interactive registration information



Here are just a few of the applications KIOSK can bring to your campus through self-service:

- Course descriptions and availability catalog
- Faculty directory
- Interactive academic calendar
- Online transactions with built-in receipt printing
- Personalized course schedules, academic records and billing information for students
- Printable campus point-to-point way finding directory
- Real-time connection with registrar, bursar and financial aid offices
- Self-service distribution of network credentials and password resets
- Validation of student IDs in order to enter exam rooms



FOR MORE INFORMATION CALL TOLL-FREE: **1.800.509.5471**

OR VISIT US ONLINE AT **WWW.KIOSK.COM**

SELF-SERVICE AT THE UNIVERSITY OF TEXAS AT ARLINGTON

Established in 1895 as Arlington College, the University of Texas at Arlington has a student body of nearly 25,000, making it the third-largest college in Texas. It is home to one of the nation's most respected nursing schools, as well as a business school that consistently receives top marks for the quality of the candidates it turns out.

The campus is made up of more than 100 buildings, situated across 420 acres. A recent addition to the campus is nine touchscreen kiosks, situated at strategic locations to serve students and relieve administrators. Nathan Rodriguez, a Computer Services Professional for the university, said the machines are used for registration, tuition and housing payments, and general information about the university.

"Our main focus now is to steadily increase the number of students registering online – either through their own computers or one of the kiosks, with the purpose of reducing time spent in lines and relieving pressure on our registration/bursar's office each semester," he said. In addition, Rodriguez said the parking department recently purchased one kiosk to be installed just outside the office, for increased efficiency in online parking decal ordering and general information.

"They're working very well," Rodriguez said. "From all accounts, students' online registration is way up and fewer students are physically registering with the help of University staff. We offer support to our Bursar office during student registration so I have first-hand knowledge of how kiosks help a student process their payments online more efficiently. We will pull students from the sometimes seemingly endless lines at the bursar windows and ask them if they would rather pay online using the kiosk."

And once students are introduced to the machine, he said, they are likely to notice the other machines around the campus and use them for tasks that normally might have required an inconvenient trip to the office.

"The students love the service option, and we've been told repeatedly what a helpful time saving tool it is during registration. Our objective with the kiosk deployment was to manage these peak demand periods through self-service. It's been a very beneficial efficiency tool to our students and staff."

